

Terms & Conditions

1. Customer understands and agrees that Jubilee Plantation charges a service fee of 50% of total charges for cancellations received with less than 2 weeks notice.
2. The contract price must be paid in full no later than 14 days from the invoice date. Payment may be made by cash, check or credit card (VISA, MasterCard, American Express). Purchases made by check must be paid in full no later than 21 days from invoice date.
3. _____ of Jubilee Plantation employees will be provided and will be in attendance from _____ a.m. / p.m. until _____ a.m. / p.m. If any of Jubilee Plantation employees are required outside of those hours, Customer will be charged an additional \$25.00 per hour (or portion thereof) per employee.
4. Jubilee Plantation reserves the right to substitute items (including but not limited to food and flowers) that become unavailable in the market or that exceed reasonable market prices. Jubilee Plantation will make best efforts to notify the Customer of such substitution(s) if time allows.
5. Any changes to the menu or special requests by the Customer must be made in writing no later than 2 weeks prior to the event date. Additional charges may apply.
6. Jubilee Plantation and/or its agents shall not be liable for any damage to or loss of property entrusted to its employees. Customer shall be liable for any damage to or loss of property rented to the Customer which may be caused by the Customer or guests of the Customer.
7. A delivery fee may apply for drop-off orders that are delivered from Jubilee Plantation. This fee will be 10% of the total order, with a \$10 minimum.
8. Refunds on cancellations due to extenuating circumstances will be considered on an individual basis and are made at Jubilee Plantation's sole discretion.

Cancellation Policy

Deposits are made at time of booking to reserve event date.

The refund schedule is as follows:

| | |
|-------------------------------------|----------------------|
| 6 months before event date | 50% of deposit |
| 3 to 6 months before event date | 25% of deposit |
| 1 to 3 months before event date | 10% of deposit |
| Less than a month before event date | No refund of deposit |

Balance due two weeks prior to event date once final RSVP count is received

Any events booked less than one month from event date are required paid in full at time of booking.

We accept cash, check, Visa, MasterCard & American Express